

BART KNOWLEDGEBASE

Welcome! How can we help?

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Common Topics

Getting Started

Are you new to BART? Here's a great place to start.

Administrator Tasks

All you need to know about administering your BART group.

Troubleshooting

Commonly asked questions.

Release Notes

Lists the inclusions of all software updates.

Training Videos

- [BART Discovery – An Overview of Member Functionality](#) (YouTube - 4:00)
- [Download and Install the BART Team App](#) (YouTube – 1:19)
- [How to Respond to a Broadcast](#) (YouTube – 1:18)
- [Reset your Password](#) (YouTube – 1:55)
- [Understanding Settings in the BART Team App](#) (YouTube – 2:11)
- [Using the Crew Builder](#) (YouTube – 1:35)
- [How to Enable Dark Mode](#) (YouTube – 1:36)
- [Send a Broadcast via Email](#) (YouTube – 3:40)
- [Understanding Availability](#) (YouTube – 2:48)
- [Create a Communications Cluster](#) (YouTube – 2:40)
- [Manage Broadcast Tags for your Group](#) (YouTube – 2:41)
- [Introduction to the Team Planner](#) (YouTube – 1:57)
- [Introduction to Auto Check-in](#) (YouTube – 2:28)
- [Introduction to Events](#) (YouTube – 2:35)
- [Ways to Share your Location](#) (YouTube – 2:13)
- [Track me on Attending](#) (YouTube – 1:06)
- [Appliance Location and Statuses](#) (YouTube – 0:59)
- [Switch Profiles in the BART Team App](#) (YouTube – 1:18)
- [Send a Broadcast to one or more Members](#) (YouTube – 1:34)
- [Introduction to Contacts](#) (YouTube – 1:37)
- [Overview of Discussions](#) (YouTube – 1:28)
- [Add New Members into your Group](#) (YouTube – 2:29)
- [Accepting Members via the BART Team App](#) (YouTube – 0:52)
- [Resolving Issues on your Smart Device – First Steps](#) (YouTube – 0:52)
- [Resetting a Members Password \(Group Admins\)](#) (YouTube – 1:20)

PowerPoint Presentations

- [BART User Training Guide](#)
- [BART Operations Guide](#)
- [BART Administrator Guide](#)
- [BART Overview - with audio](#) (pptx 18.86mb)
- [BART Overview Summary](#) (pptx 20.01mb)
- [BART Detailed Overview](#) (pptx 28.51mb)
- [BART Overview NSW](#) (pptx 21.47mb)
- [BART use in Onkaparinga SA](#) (pptx 7.10mb)
- [BART at Macarthur NSW](#) (pptx 6.41mb)
- [BART Team App Walkthrough](#) (pptx 4.10mb)
- [Tablet App Walkthrough](#) (pptx 4.77mb)
- [Dashboard Walkthrough](#) (pptx 1.13mb)
- [Turnout Walkthrough](#) (pptx 3.68mb)



Please feel free to customise the presentations as needed for your brigade, group or unit.

Training Documents

- [ACTIV Training Pack](#) (pdf 1.2mb)

Can't find what you're looking for?

Submit a [support request here](#), or email us at: info@bartapp.com.au